IBM Lotus Symphony 3.0 delivers new and enhanced functions, improved usability, and optional remote technical support

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At a glance

IBM® Lotus® Symphony™ 3.0 delivers:

- Improved interoperability with Microsoft® Office content
- Limited support for Visual Basic macros in spreadsheets
- Nested tables and enhanced comment support in documents
- Improved usability in all three applications - Lotus Symphony Documents, Lotus Symphony Spreadsheets, and Lotus Symphony Presentations
- Support for Windows® Vista and Windows 7, Red Hat, SUSE, Ubuntu Linux®, and Mac OS X

IBM Elite Support for Lotus Symphony provides an increased level of support consistent with that provided with most IBM products, including phone support and electronic support.

Overview

IBM Lotus Symphony 3.0 continues to deliver new and enhanced functions in many areas.

- The number of columns in spreadsheets has been expanded to 1,024. Data Pilot table function and performance have been enhanced.
- Limited support has been added for running Visual Basic Macros in spreadsheets.
- Documents have been enhanced with comment functions; improved interoperability with Microsoft Office content.
- New customizable toolbars allow for better choice of toolbars and toolbar display options.
- Many new usability enhancements have been added, such as new sidebars, one click export to PDF icon, and the ability to open a new window for each item you are working on instead of having multiple tabs.

IBM Elite Support for IBM Lotus Symphony, a support-only offering, delivers remote technical support. You can purchase this optional support via an annual subscription through Passport Advantage® or Passport Advantage Express®.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections for details.

Planned availability date

November 9, 2010: Electronic availability

Description

The three core applications of IBM Lotus Symphony are Lotus Symphony Documents, Lotus Symphony Spreadsheets, and Lotus Symphony Presentations. These applications are designed to handle most office productivity tasks that workers typically perform. Lotus Symphony applications support the Open Document Format (ODF) standard, which helps free users from proprietary file formats and expensive software licensing and upgrade agreements.

In addition to supporting the Open Document Format (1.2), IBM Lotus Symphony also supports the ability to access existing content in the Microsoft Office file formats. You can also choose to use our one click export to PDF function allowing you the ultimate choice in formats.

IBM Lotus Symphony Version 3 is based on the current OpenOffice.org 3 codestream ensuring better interoperability with other alternative productivity suites.

IBM Lotus Symphony Version 3 is ready to access content in the cloud with the Symphony LotusLive™ Connector. This allows a user to access the LotusLive environment from within the Lotus Symphony user interface to retrieve, share, or store content. A LotusLive account is required for these functions.

IBM Lotus Symphony gives users the freedom to create and share information, as well as assemble composite applications that link to business processes. Companies can integrate IBM Lotus Symphony tools into their custom applications and easily connect to a myriad of data sources to create composite applications. These rich applications enable users to work in a single view, and present data from multiple sources instantly.

IBM Lotus Symphony is available on multiple operating systems and may be downloaded at no charge from

http://Symphony.lotus.com

Program number

Program number	VRM	Program name
5724-U86	3.0.0	IBM Elite Support for Lotus Symphony

Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage website

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

For the latest information, visit

http://www.ibm.com/software/lotus/symphony

Software requirements

For the latest information, visit

http://www.ibm.com/software/lotus/symphony

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

There are no physical deliverables for this announcement.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Elite Support for Lotus Symphony	IBM Elite Support for Lotus Symphony	IBM Elite Support for Lotus Symphony

Program name	PID number	Charge unit description
IBM Elite Support for Lotus Symphony	5724-U86	Per 20000 Authorized Users, 20 Contacts

Charge metrics definitions

Install

Install is a unit of measure by which the program can be licensed. An install is an installed copy of the program on a physical or virtual disk made available to be executed on a computer. Licensee must obtain an entitlement for each install of the program.

Passport Advantage program licenses

IBM Elite Support for Lotus Symphony

Part description	Part number
IBM Elite Support for Lotus Symphony	
IBM Elite Support for Lotus Symphony 20,000 AU, 20 Contacts SW Support 12Mo	D04BQLL

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support.

The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

http://www.ibm.com/software/passportadvantage

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